



Naomi Paget Seminars Australia October 2026



AVECA* (The Australian Volunteer Emergency Chaplaincy Alliance) is pleased to host Dr. Naomi Paget for Australian Seminars during October 2026.

Dr. Naomi Paget is a world-leading authority on Crisis Chaplaincy and disaster welfare.

Sydney October 12, 13 and 14

Church in the Marketplace - Bondi Junction

Melbourne October 15, 16 and 17

Gannawarra Conference Centre – Essendon North

Perth October 20, 21, 22

The Boulevard Centre – Floreat

Online October 15, 16 and 17

The Melbourne dates (October 15, 16, 17) can be joined **online** by people outside of Melbourne.



At each of these locations Dr Paget will present the following seminars face to face:

Day 1 - Communication During Crisis

Day 2 - Protocols for Crisis Intervention

Day 3 - Enhancing Resilience

Purchase Tickets

These must be purchased *individually* to ensure registration and accreditation for the training. They are available through Humanitix by clicking [HERE](#) or use the QR Code above.

Dr. Naomi Paget has worked in critical events and disasters for over 60 years. She is a published author, and consults for several national and international organisations, military, emergency services, faith-based organisations, corporations, and disaster relief agencies. Providing crisis intervention, consultation, and strategic planning, Dr. Paget has provided trauma-informed and evidence-based care and education in many countries following crises, war, violence, genocide, and disasters of every kind in countries including Ukraine, Moldova, Armenia, Serbia, Haiti, Japan, China, Kenya and many others. She is an engaging speaker whose teaching draws on a lifetime of learning and experience.

AVECA (The Australian Volunteer Emergency Chaplaincy Alliance) is a network of the National Council of Churches in Australia. It exists to bring together the leaders of disaster recovery chaplaincy in every state and territory and support the development of training, cooperation and best practice in equipping volunteer chaplains working in disasters and emergencies across Australia.

*Member bodies of AVECA are:

- Victorian Council of Churches Emergencies Ministries (VCCEM)
- Tasmanian Council of Churches Emergencies Ministries (TCCEM)
- Disaster and Recovery Ministries SA (D&RMSA)
- Western Australian Disaster Recovery Chaplaincy Network (WADRCN) in conjunction with the Council of Churches of Western Australia (CCWA)
- Northern Territory Emergency Response Chaplaincy Alliance (NTERCS)
- Queensland Disaster Chaplaincy Network (QDCN)
- New South Wales and Australian Capital Territory Disaster Recovery Chaplaincy Network (DRCN)

For more queries relating to these events, we can be contacted here...

<https://events.humanitix.com/naomi-paget-2026-workshops/contact>



The Seminars

These day seminars can be done separately but work particularly well as a set of three days. Participants will receive a certificate for their attendance and involvement.

Day One - *Communication During Crisis*

One-Day Course; 7 Contact Hours

Even in the best of circumstances, communication is difficult. Understanding what people mean and responding so people understand is a constant challenge in “good communication.” Effective communication during critical moments requires skills in mitigating stress, building rapport, and compassionate responses. Listening to facts is much easier than listening to the emotions of a person during crisis. Responding to a cognitive question is much easier than responding to “Why?” During critical moments, impacted people need listeners who know how to apply the principles of psychological first aid and still respond compassionately. This training course will help you know what you must intentionally do to become a better, effective communicator during a critical situation when a person has been impacted by the event and is aroused – in distress. In crisis intervention, active listening is essential. However, an appropriate response is also necessary for the communication process. It requires both listening and responding in such a way that the impacted speaker feels compassionately heard and understood. In other words, the responder must learn to “listen with your heart.”

What you will learn:

- How communication is impacted by crisis reactions
- What communication needs exist during crisis
- How people communicate when distressed
- Principles of active listening
- Ethics of Listening
- Principles of compassionate responses
- How to communicate with people who are fearful
- How to communicate with people who are grieving
- How to communicate with people who are difficult
- What to say if someone is suicidal

Day Two - *Protocols for Crisis Intervention*

One-Day Course; 7 Contact Hours

Crisis Intervention requires specific strategy and protocols for successful and helpful outcomes. Individual interventions and group interventions are very different. Learn strategy and methodology for appropriate interventions in both contexts applying a simple approach of Who, What, When, Where, How, and Why (WWWWHW).

Day Three - *Enhancing Resilience*

One-Day Course; 7 Contact Hours

The concept of resilience has become a popular topic of discussion, learning, and practice in recent years. The idea of “bouncing back” from traumatic events has become imperative for first responders and others who provide caring services and ministry during and after critical incidents. Included in the concept of resilience is the ability to adapt to adversity, to cope in the face of distress, to be flexible in unusual circumstances and even to see opportunity in challenges. Spiritual Resilience may be described as the ability to use values and beliefs, a sense of hope and purpose, to sustain oneself through the difficult challenges of life. It is the soul’s ability to feel shalom despite difficulty and distress, through times of want and need, maintaining the sacred spaces of wholeness and well- being.

In this course, learn how spiritual resilience has transformational power – the ability to change you from being negative, hopeless, resentful, depressed, mistrustful, and feeling insignificant. Crisis responders who practice habits of the heart strengthen their spiritual resilience in the face of adversity.

What you will learn:

- Describe five traditional ways to build responder resilience
- Learn how spiritual resilience has transforming power for the responder
- Articulate at least three ways to mitigate distress through spiritual resilience
- Apply the concept of self-regulation to a personal decision