





Feedback and Complaints

| Resource | Type | Description | Source | Link | Screenshot |
|--|--------|---|--|---|---|
| Helping children make a complaint | Poster | A customizable poster that can be adapted to any organisation where children spend time. | Child Wise | Available in the Child Wise Community of Practice |  |
| Helping young people make a complaint | Poster | A customizable poster that can be adapted to any organisation where young people spend time. | Child Wise | Available in the Child Wise Community of Practice |  |
| Top tips on how to make a complaint | Video | A video on how to make a complaint, made by and for children and young people. | Commissioner for Children and Young People WA | https://youtu.be/DZKMJ38mQhg |  |
| Receiving an abuse disclosure or safeguarding report | Poster | A poster with useful questions to ask if you receive a disclosure of abuse and contact details for support. | Archdiocese of Brisbane - Office for Safeguarding Services | https://www.safeguardingaob.com.au/uploads/1/2/3/9/123972632/helpful_responses_a4.pdf |  |

